

## **Emergency Information for Avier Clients**

- In case of an emergency at Avier Wealth Advisors, you have access to your accounts at TD Ameritrade in three ways:
  - By telephone at 800-431-3500, or
  - o By navigating to our website, avieradvisors.com, and clicking on the link in the lower left corner of the main web page, as seen below, and then clicking on TD Ameritrade.





Click on the link below to log-in to your account.

If you have any questions please get in touch with us at info@avieradvisors.com.





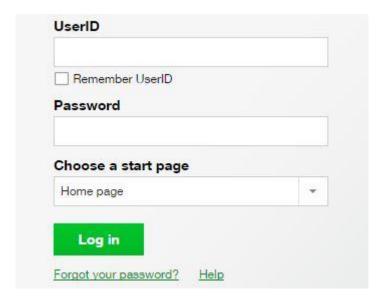




o By accessing the TD Ameritrade website directly. If our website is down but your internet connection is still functioning, then you can access your account directly through TD Ameritrade's website, www.advisorclient.com. Once at www.advisorclient.com, simply enter your user ID and password as shown on the next page.



## **TD Ameritrade Online Credentials Page**



▲ We have a back-up voice mail system in the event that our phone system is down due to a power outage. Just dial our regular number, 425-467-1011, or toll-free number, 1-888-200-7759. After 4 rings, the back-up system will answer, and you will hear recorded information about our current situation. You will then be able to leave a voice mail message. Fortunately, we can check this voice mail from any phone and any location, so we will get back to you just as quickly as we can, depending on the emergency situation.

The only time that the back-up voice mail system would not work is if the land lines through Integra Telecom have been severed.

▲ Please check our website, <u>avieradvisors.com</u>, for additional information about our emergency situation. We will post status reports on our home page on a regular basis.