

Senior Client Service Associate

Bellevue

Client Service

Full-time

Avier is one of Bellevue's fastest growing financial advisory firms and we are looking to hire a Senior Client Service Associate. Avier has a great culture that focuses on serving our clients well while having a great time doing it. We believe in a work life balance and we collaborate with team members to make sure work is accomplished. Avier focuses on the tech community and how to help local tech employees maximize the benefits available to them through their work.

We pride ourselves on a culture of education, which is reflected in our highly credentialed staff. We have 14 CFP® professionals, 3 CFA Charterholders and 2 MBAs.

The Senior Client Service Associate is a critical component of the client advisory team. Each client has a 3-person advisory team that consists of a Lead Advisor, an Associate Advisor and a Client Service Associate (CSA). The Senior CSA helps ensure a great client experience and works with the Lead Advisor and Associate Advisor to make sure that all parts of the clients' financial life are addressed.

Senior Client Service Associate Role:

- Works with Associate Advisors to achieve timely execution of requests within time frames such as trades, wire requests and journals; initiates these requests and is responsible for confirming them with the Associate Advisor; ensures completion within specified time frames.
- Helps process paperwork and onboard new clients in conjunction with the Lead Advisor and Associate Advisor.
- Work alongside advisory team members to help deliver financial planning services
- Prepares paperwork and reports for current and new clients as requested by the Lead or Associate Advisor
- Helps Client Service Associates when they have questions or issues
- Gather, organize and input client and prospect data into Salesforce
- Handle daily distributions and contributions
- Oversee electronic filing and ongoing maintenance of client paperwork
- Updates billing information in Orion and Salesforce as needed

Candidate Experience:

- 3+ years of experience (5+ preferred) in financial planning within wealth management or a related industry; expected to be current with industry trends, terminology and concepts
- Interest in staying in the role for several years
- Major in Financial Planning, Finance, or Economics a plus
- Progress towards or interest in the Certified Financial Planner (CFP®) designation a plus
- Proficiency in Microsoft Office Suite (Word, Excel, PowerPoint) and expected to learn other position-related systems on the job
- Good time management ability in order to handle multiple client relationship requests and contending priorities from other team members. Uses team member resources effectively.
- Knowledge of the following programs is a plus: Fidelity Wealthscape, Schwab, Salesforce, Orion, MoneyGuidePro

Compensation:

Avier provides competitive compensation as well as other benefits. The Senior Client Service Associate position receives:

- Competitive Salary
- Firm Bonus based on profitability
- 401k match
- Insurance coverage and employer HSA contributions
- Flexible work schedules
- Paid Time Off
- Education Reimbursement

Candidate Compensation will vary by experience and is competitive with industry averages.

\$70,000-\$90,000 Salary DOE

Please submit Resume and Cover Letter to jp@avieradvisors.com